

Accessing the Sanofi Patient Connection Provider Portal



The Sanofi Patient Connection (SPC) Provider Portal is an efficient and convenient tool for healthcare professionals and reimbursement personnel to enroll and manage their patients into the SPC suite of patient access services. Our secure, web-based provider portal is available to give access to patient case status updates, 24 hours a day, 7 days a week.

If you are not already enrolled into the SPC Provider Portal, simply visit us at www.visitspconline.com to register

Follow these simple steps to get access:

Step 1: Submit Registration Form

Click on the "register now" button



Complete the registration form

A screenshot of the "New User Registration" form. The form is titled "New User Registration" and has a sub-header "Fields marked with an * are required". It contains several input fields for personal information, including "First Name", "Last Name", "Email Address", "Confirm Email Address", "Phone Number", and "Phone Extension". There is also a "Next Step to Contact" field.

Enter office and contact information

A screenshot of the "New User Registration" form, showing the "Enter office and contact information" section. It includes fields for "Office Name", "Street Address", "Building #", "City", "State", "Zip Code", "Phone Number", "Phone Extension", and "Fax Number".

Click the "submit" button



Step 2: Talk to a Provider Portal Support Team Member

- Upon receipt of your registration request, the SPC Provider Portal Support Team will contact you via phone within 1 to 2 business days to validate and confirm your registration.

Step 3: Create a User Name and Password

- Once step 2 is completed, you will receive an invitation email from the SPC Provider Portal Support Team. The invitation email will contain a temporary password that is valid for 2 weeks.
- Within 2 weeks of receiving the temporary password, log into the SPC Provider Portal (www.visitspconline.com), create your user name, and convert the temporary password to your own permanent password.
- *Note: If you are unable to convert the temporary password to a permanent password within 2 weeks, you will be required to contact the SPC Provider Portal Support Team (1-888-847-4877, option 4).*

Need Additional Help With the Portal? The Provider Portal Support Team is available by phone, Monday through Friday, during the hours of 9 AM to 8 PM ET at 1-888-847-4877, option 4.

Provider Portal Support

The Provider Portal Support Team is available to help you with any questions you may have about the registration process or about the SPC Provider Portal. Contact Website Support at **1-888-847-4877, option 4**. Counselors are available Monday through Friday during the hours of 9 AM to 8 PM ET.

Provider Portal Demonstrations

There are two ways to receive a Provider Portal Demonstration:

- A recorded portal demonstration is available on the SPC Provider Portal. As a registered user, you can review it at your convenience by logging into the portal and clicking on "SPC Resources" on the toolbar and then scrolling down to the provider portal demo link.
- Contact your Sanofi Sales Representative for alternative training options